§§ 11.19(b)(3) through (5), the OED Director shall institute a disciplinary proceeding by filing a complaint under §11.34.

## §11.33 [Reserved]

## §11.34 Complaint.

- (a) A complaint instituting a disciplinary proceeding under §§11.25(b)(4) or 11.32 shall:
- (1) Name the practitioner who may then be referred to as the "respondent":
- (2) Give a plain and concise description of the respondent's alleged grounds for discipline;
- (3) State the place and time, not less than thirty days from the date the complaint is filed, for filing an answer by the respondent:
- (4) State that a decision by default may be entered if an answer is not timely filed by the respondent; and
  - (5) Be signed by the OED Director.
- (b) A complaint will be deemed sufficient if it fairly informs the respondent of any grounds for discipline, and where applicable, the Mandatory Disciplinary Rules identified in §10.20(b) of this subchapter that form the basis for the disciplinary proceeding so that the respondent is able to adequately prepare a defense.
- (c) The complaint shall be filed in the manner prescribed by the USPTO Director.

## §11.35 Service of complaint.

- (a) A complaint may be served on a respondent in any of the following methods:
- (1) By delivering a copy of the complaint personally to the respondent, in which case the individual who gives the complaint to the respondent shall file an affidavit with the OED Director indicating the time and place the complaint was delivered to the respondent.
- (2) By mailing a copy of the complaint by "Express Mail," first-class mail, or any delivery service that provides ability to confirm delivery or attempted delivery to:
- (i) A respondent who is a registered practitioner at the address provided to OED pursuant to §11.11, or
- (ii) A respondent who is a nonregistered practitioner at the last address

for the respondent known to the OED Director.

- (3) By any method mutually agreeable to the OED Director and the respondent.
- (4) In the case of a respondent who resides outside the United States, by sending a copy of the complaint by any delivery service that provides ability to confirm delivery or attempted delivery, to:
- (i) A respondent who is a registered practitioner at the address provided to OED pursuant to §11.11; or
- (ii) A respondent who is a nonregistered practitioner at the last address for the respondent known to the OED Director.
- (b) If a copy of the complaint cannot be delivered to the respondent through any one of the procedures in paragraph (a) of this section, the OED Director shall serve the respondent by causing an appropriate notice to be published in the Official Gazette for two consecutive weeks, in which case, the time for filing an answer shall be thirty days from the second publication of the notice. Failure to timely file an answer will constitute an admission of the allegations in the complaint in accordance with paragraph (d) of §11.36, and the hearing officer may enter an initial decision on default.
- (c) If the respondent is known to the OED Director to be represented by an attorney under §11.40(a), a copy of the complaint shall be served on the attorney in lieu of service on the respondent in the manner provided for in paragraph (a) or (b) of this section.

## §11.36 Answer to complaint.

- (a) Time for answer. An answer to a complaint shall be filed within the time set in the complaint but in no event shall that time be less than thirty days from the date the complaint is filed.
- (b) With whom filed. The answer shall be filed in writing with the hearing officer at the address specified in the complaint. The hearing officer may extend the time for filing an answer once for a period of no more than thirty days upon a showing of good cause, provided a motion requesting an extension of time is filed within thirty days after the date the complaint is served